Emergency Service

If you have an **emergency** after office hours such as a line break or see the district has a line leaking, please call the office at 660-584-2344 and press Option 2. If you do not reach a live person, leave a message on Voicemail after pressing Option 2.

Unlocking a meter is NOT an emergency and will NOT be done after office hours.

Billing Questions

If you have questions regarding a bill after office hours, please leave a message on the office voice mail, e-mail us at the office address on the front page of this brochure, or visit our website and click on the "contact us" link.

New Service

New users are required to complete a User Agreement before service will begin. For your identity protection, all new accounts must be set up at our office during business hours. If you are purchasing property, you will need a copy of the recorded **warranty deed** to transfer service. If you are renting or renting/leasing to own you will be required to pay a rental deposit which is refundable at the time you terminate service, provided all bills have been paid in full.

If the meter is off for any reason, we will **NOT** turn the meter on unless there is an adult present to ensure no flooding or water damage occurs when the water is turned on. No one but district employees may turn the water Off or On unless authorized by the district.

Board of Directors

Sub-District 1 Joel Oetting

Sub-District 2 David Handly, Vice President

Sub-District 3 Troy Dobson

Sub-District 4 Debbie Lueck, President

Sub-District 5 Michael Arth

The board of directors meets on the third Monday of each month at the official office of the district. The board meets at 7:30 p.m. April – October and 7:00 p.m. November – March. To be placed on the agenda, please contact the office two weeks before the meeting date.

Locating Lines

Consolidated Public Water Supply District No. 2 participates in the Missouri One Call system. If you will be digging, please call **1-800-DIG-RITE**. They will notify all participating utilities. Those utilities then have 3 working days to locate their facilities. We will mark our main transmission lines and service line connecting our main to the water meter. Unfortunately, the district does not have records reflecting and therefore cannot locate personal lines on the customer's side of the meter.

*For questions regarding Blackburn sewer and trash service, please call the Blackburn City Hall at 660-538-4488 or cityofblkbrn@yahoo.com.

+For questions regarding Mt. Leonard trash, please contact Evonne Trelow at 660-538-4400

*For questions regarding Corder sewer and trash service, please contact Corder City Hall at 660-394-2440.

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Consolidated Public Water Supply District No. 2 serving Lafayette, Johnson and Saline Counties

1801 Walnut Street Higginsville, MO 64037

Mailing Address

PO Box 47 Higginsville, MO 64037

660-584-2344 888-584-2344 Fax: 660-584-7650

E-Mail:

Mandy: billing@cpwsd2ljs.com
Ashley: payments@cpwsd2ljs.com
Maint. Staff: office@cpwsd2ljs.com
Tammie: twinter@cpwsd2ljs.com

<u>District Website</u> <u>www.cpwsd2ljs.com</u>

Office Hours

Monday thru Friday 8:00am – noon 1:00pm – 4:30pm Closed Saturday and Sunday

RATES

Effective January 1, 2025

Water Rates**

Minimum-\$21.00 first 1,000 gallons Volume-\$15.20 each 1,000 gallons after

Sewer Rates -Blackburn Residents Only+ Base Rate \$21.73 \$2.34 per 1,000 gallons of water used.

Sewer Rates -Corder Residents Only+

Base Rate \$25 (inside city limits) \$37.50 (outside city limits)

\$0.15 per 100 gallons after the first 1,000

Trash Rates -Blackburn, Mt. Leonard, and Corder Residents Only+
Blackburn--\$15.00 per month
Mt. Leonard--\$15.00 per month
Corder--\$14.60 per month

Fees**

Rental Deposits:

Water & Trash \$230.00 Water & Trash \$265.00 Water, Sewer & Trash \$350.00

Return Item Fee \$25.00 per occurrence.

Reconnection Fee \$100.00 +

any outstanding balance against the location

Shut-Off Fee \$100.00 per occurrence.

New Meter Connection Fees*:

- Short Side Set \$1,400.00
- Long Side Set (County Road) \$3,450.00
- Long Side Set (State Road) \$4,500.00

- *or actual cost
- **subject to change at board discretion

Payments

Payment Options

Cash Check Money Order Credit Card Debit Card Web

Recurring Payment Options

For your convenience, you may opt to have your bill paid through one of our automatic recurring options. If you would like your bill(s) debited from your checking account, credit card or debit card on the bill due date of each month, contact our office and we will get you the form to initiate this transaction. You may also visit our website and initiate it by credit/debit card or contact the office for checking account withdrawal.

Online Payment

By visiting our website, www.cpwsd2ljs.com, you can click on the "BILL PAYMENT button, and from there, you can do a Quick Pay and pay your bill instantly. Create an account to log in and pay each month, sign up for recurring payments each month, print a copy of your bill, or view your account information and history. To register your account, please have a copy of your bill and enter the name or the account number as it appears on the bill.

BILLING

Water Billing

Meters are read between the 13th and 20th of each month. We use radio read meters, therefore reducing the need to estimate readings. If there is a need to estimate many bills, every effort will be

made to place a note on the bill. Water bills are calculated on actual usage and mailed within the last three working days of each month. Payment is due by the 15th of the following month unless the 15th falls on a weekend, then the due date is the following Monday. If payment has not been received in the office on the due date, a 10% penalty will be added to the bill. If the bill is not paid by 8:00 am on the 1st of the month, service will be subject to disconnection.

Sewer Billing*

Sewer is billed to those customers living in the city limits of Blackburn, MO. Sewer charges are based on the average usage of water bills mailed at the end of January, February, and March each year. Rates are determined by the Blackburn City Council and placed on the water bills monthly. Collections are then remitted to the city.

Sewer is also billed to those customers in Corder and a few that are very near Corder. Those that have sewer service are billed at a flat rate. Rates are determined by the Corder City Council. Sewer is billed monthly, and the collections are remitted back to the city.

Trash Billing*+

Trash is billed to those customers living in the city limits of Blackburn, MO, Mt. Leonard, MO, and Corder, MO. These rates are determined by the city councils and placed on the water bills monthly. Collections are then remitted to the Cities. Trash pick-up in the City of Blackburn is on Friday generally early in the morning. Trash pick-up in Mt. Leonard and Corder is on Tuesday.

Please see the backside for Contact information regarding sewer and trash services for each City.

^{**}Subject to change at board discretion

⁺Subject to change at council discretion